



Bridging the Justice Gap
PRO BONO ONTARIO
Comblent les écarts en justice

Consumer Protection Law Project - Continuing Professional Development Event
September 4, 2019, 12:00 p.m. to 1:30 p.m., lunch included
The Advocates' Society – 250 Yonge Street, Suite 2500

Overview

This training will empower lawyers seeking to participate in PBO's Consumer Protection Law Project by providing an overview of applicable law and lessons learned from cases the project has already handled. Learn how to advocate on behalf of vulnerable Ontarians, many of whom are seniors who need help advancing their legal rights in consumer protection matters, especially predatory door-to-door sales.

Featured Speakers

Denise Cooney & Glynnis Hawe – Paliare Roland Rosenberg Rothstein LLP

Chris Horkins – Cassels Brock and Blackwell LLP

Jean-Marc Leclerc – Sotos LLP

Agenda

12:00 – 12:15 Introduction to the Problem

- Partnership between PBO and Ministry of Government and Consumer Services
- Services through PBO's Free Legal Advice Hotline and the need for pro bono representation
- Outline of the most pressing problem (effects of door-to-door sales)

12:15– 12:45 Notices of Security Interest: Front-end negotiations and back-end litigation

- Negotiating the discharge of a Notice of Security Interest (NOSI) before litigation
- The reality of paying the security holder to discharge a NOSI and pursuing losses through litigation

12:45 – 1:00 Lessons from Small Claims Court proceedings

- What to expect at trial & post-trial negotiations

1:00 – 1:15 Lessons from Superior Court proceedings

- Jurisdictional advantages & the availability of a mini-trial

1:15 – 1:30 Questions/discussion